

24/7 WORKPLACE TRIAGE HOTLINE

1-855-660-5200



LIFE THREATENING INJURY?

In the event of life or limb threatening injuries, please call 911 or go directly to the nearest Emergency Room.

DO NOT CALL THE TRIAGE HOTLINE

HOW TO USE THE TRIAGE HOTLINE

- Immediately following a workplace injury, the Injured Worker should notify their Supervisor of the incident.
- The Supervisor and Injured Worker should immediately call the Triage Hotline which will connect them directly with a Registered Nurse.
- The Nurse will gather details from the Injured Worker regarding the injury, to provide appropriate medical triage according to established protocols. This may include instructions for self-care / first aid OR a referral to a preferred provider clinic OR a referral to the emergency room

If you experience any problems with the Triage Hotline or the Triage Nurse, please call MRM at 205-451-0812