



THIS IS AN IMPORTANT NOTICE ABOUT YOUR PRESCRIPTION BENEFIT

As you are certainly aware, healthcare costs in the United States are rapidly increasing. Drug manufacturer price increases are a significant reason for this. To help counteract these increasing costs, and the resulting financial burden placed on its membership, the City of Montgomery is incorporating an exciting new option to your Prescription Benefit Program. This new program includes the inclusion of an international medication sourcing option for select brand-name pharmaceutical products.

In choosing to receive your medication through this program, you will not have to pay a copay for this product – this means there will be no out of pocket cost to you (zero Copay).

Available Regions include:

Canada, India, New Zealand, Singapore, Australia, Turkey, the United Kingdom, or Mauritius

*Please keep in mind that only those medications included in the Eligible Drug List are available under this program. Medications that are readily available in generic form from the US, injectable, and temperature sensitive or labeled as controlled substances are **not** eligible under this program.*

- **All communications regarding this program should be directed to PreferenceRx at 1-866-444-8761** ●
- Hours of Operation: Monday – Friday 8a – 10p CST; Saturday & Sunday 9a – 7p CST**

Placing an Order

- Visit www.preferenceRx.com to log in and view a copy of the enclosed Eligible Drug List.
 - Username – montgomery Password – Password1 (case sensitive)
- Complete the enclosed New Patient form and Customer Agreement.
 - Place region you wish to receive prescription from in space provided under “Shipped From Country” on your New Patient form.
- Place order by either of the following. **Your order must include New Patient form, Customer Agreement, copy of driver license or passport, and prescription.**
 - By mail – Canada Online HealthLink
109-7938 128th Street
Surrey, BC Canada V3W 4E8
 - By Fax – 1-888-815-3069
 - Customer will print out the form and fax it to PreferenceRx along with their prescription and copy of driver license or passport.
 - Original prescription is still required to be mailed.**
 - By Phone – 1-866-444-8761
 - Hours of operation are Mon – Fri (8a – 10p CST) and Sat & Sun (9a – 7p CST).
- Customers will not be able to place an order through the website.
 - *You will receive your first prescription order in 5 weeks. All orders thereafter will take 2 – 4 weeks to receive.*
 - *Prescriptions can be sent directly from your doctor’s office but it must include the doctor’s signature and your date of birth.*
 - *If the prescription is sent by your doctor, you will not need to send the original prescription.*
 - *You will receive a letter if you fill a prescription and it **can be provided** through the International Drug Program*